



Summary of Services

Jacob's Hope is a 501(c)(3) federal non-profit domestic corporation. We are licensed under the Arizona Department of Health Services as a B5 Behavioral Health Sub-Acute Inpatient Facility for up to 12 infants as they are being treated for symptoms specific to Neonatal Abstinence Syndrome (NAS). Our facility is also a licensed AHCCCS provider and are contracted with most Managed Care Organizations that provide services to the state healthcare system.

Our mission at **Jacob's Hope** is to be a transitional facility between hospital and home for infants who have been exposed to prenatal substances. **Jacob's Hope** is a partner in the Opioid Crisis in the State of Arizona and a model for treatment facilities in our state. It is a privilege and an honor to be in this role and to be working with the most vulnerable victims of this epidemic.

Medicaid Managed Plan:

- a. Focused care provided by carefully selected medical care team
- b. Pre-approved admission from hospital, DCS, or other healthcare facility
- c. Our responsibilities start at admission
- d. Specific and attentive nurturing care specific to each infant
- e. Extensive medical treatment plan for up to twelve infants
- f. Behavioral plan for each baby which identifies areas of ongoing need and support and then makes connections to appropriate local agencies for long-term assistance
- g. NAS care using a specific evaluation tool, therapeutic, and medical techniques
- h. Two infants per room with one medical team member providing supervised care for each room
- i. Supported visitation and training for parent/relative/foster parent will be encouraged with approval of Jacob's Hope
- j. Visitation scheduled and approved at least 24 hours in advance
- k. Adjusted 4 to 6-week program of treatment to help with withdrawal
- l. Transitional care and handling training provided by our staff for baby's future caregiver(s)
- m. State contracted AHCCCS providers pay directly to Jacob's Hope

Private Managed Plan:

- a. Direct admission of infants under private insurance or patient direct pay
- b. Our responsibilities start at admission
- c. Plan for initial maximum of FOUR infants for this plan
- d. One infant per room plus mother
- e. Mother or father must be willing to submit to drug testing
- f. Jacob's Hope reserves the right to deny visitation
- g. Visitation period must be scheduled and approved at least 24 hours in advance
- h. Maximum visitation time per baby per 24-hour period will be 12 hours



- i. Visitors agree to no-notice drug screens
- j. Possible limited scheduled visits by up to two family members for two hours in visitation room
- k. Mother/Father would be expected to provide care assisted by Jacob's Hope medical care team
- l. Jacob's Hope would offer maternal training
- m. Infant discharged to mother by Medical Director unless DCS involved

Behavioral Health Services

- a. Licensed Behavioral Health Specialist as integral part of the team
- b. Each infant evaluated and individual behavioral care plan created
- c. Behavioral health plan to be monitored, evaluated, and modified as needed
- d. Information on NAS parenting techniques and nurturing guidelines will be provided to each patient guardian
- e. Parents or caregivers will also be provided with information on community and state organizations who may assist them in their own treatment plans and ongoing therapeutic care
- f. Follow-up surveys will be implemented to assist us to support the caregiver in the long-term health and welfare of both the infant and caregiver
- g. Community resources will be identified for caregivers and for further support

By offering a format of withdrawal that combines high quality medical management with therapeutic handling in a home like atmosphere, we will see these infants go from the trauma of withdrawals to comfort and stability.

Contact Information:

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